



# Case Management

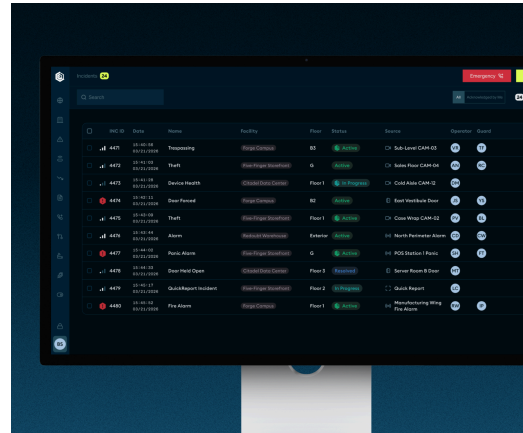


# Case Management

Group, analyze, and share incidents in a central location within the HiveWatch® GSOC OS to streamline investigations

The **Case Management** feature within the **HiveWatch® GSOC Operating System (OS)** streamlines investigations by allowing operators to link related incidents into a single case, ensuring more efficient and organized management of their organization's incidents.

By reducing context switching and consolidating all investigation activities within HiveWatch, customers **can save time and improve operational efficiency.** With no need for external tools or manual tracking, every step of the investigation is managed on the platform and at the case's conclusion, a comprehensive report with the full timeline and associated incidents can be easily downloaded.



## Case Management helps security leaders:



- Track the progress of specific cases, from creation to completion
- Provide comprehensive evidence and associated logs to law enforcement to streamline investigations
- Gain more visibility over the state of their security program

## How it Works:

- **Create custom cases**, assign owners, and add robust, detailed reports for better investigations management
- **Associate incidents with a case** (or associate a case with an incident), while adding summaries and the facilities affected
- **Monitor case activity feed** to view associated incidents and add new updates to stay on top of developments as the investigation progresses
- **Export full cases** to easily share with leadership, law enforcement, or other associated parties